UK Liaison Office Team

Student Responsibilities Sep 2025

To help make sure that the accommodation for LTAs at CERN is managed and used appropriately, we have set out below the expectations we have of students based here with us.

The below points are intended to answer some of the questions and concerns we have reencountered with tenants in the past and so make life easier and more stress free for all.

1. In Switzerland, there is a different tolerance to noise than the UK. You are living in a mixed residency building and not student accommodation so you must be respectful of your neighbours' needs. This means no excessive noise between 10pm and 7am, and by excessive noise, they mean actions such as playing music and using appliances such as the vacuum or washing machine.

   If you do not respect this, you can expect neighbours to complain to the concierge and the managing agents and in certain more extreme cases call the police. If complaints are made, action will be taken, and in certain cases will result in fines.

2. You are responsible for keeping the accommodation in good order at all times. In practice this means disposing of recycling regularly, cleaning the apartment regularly even if you are in a larger apartment, which has a fortnightly cleaning service.

   UKLO are not the landlord; we just hold the lease in our name. This means we pass on to you the conditions which the managing agents ask us to comply with, this includes keeping common areas tidy, storing bikes in designated bike stores if there are any and regularly clearing the post-box of publicity materials.

   We are required to carry out regular inspections of our apartments and the property owner or the rental agency can insist on gaining entry without notice, so you must keep your apartment in a good state throughout your stay.

   Replacing light bulbs will be your responsibility unless they are integral and need a technician to attend.

   If you lose your keys, you will need to get replacements cut yourself or if it is a security key, we will request a new one and pass on the charge to you.

3. You are responsible for telling us of any repairs or problems with the apartment and its equipment so we can organise the repair. In cases of minor repairs such as blocked sinks we may advise you to take action yourselves.

4. All our apartments are non-smoking, no pets are allowed, and we discourage the use of wall fixings, which will leave a mark when removed.

5. On rare occasions, for operational needs, we may need to ask you to move to another apartment. If this is the case, we will do our utmost to minimise the disruption.

6. Friends and relatives visiting for short periods are allowed in your apartment. However, where you are in a shared apartment you are responsible for recognising the impact visitors may have on your flatmates and getting their agreement in advance.

   No other persons are allowed to use your apartment as a residence even for short periods. The accommodation may not be sublet, and it may not be occupied in your absence by anyone else.

7. When you leave, you must thoroughly clean the accommodation.
   In shared accommodation, you need to clear your bedroom, dispose of your duvet and pillow and any other bed linen, and remove all your personal items from the common areas. In single apartments, we also ask you to remove all food from the kitchen including dry foods. If extra cleaning is required before the arrival of the next student, you will be responsible for the cost of this.

STFC and UKLO expect that people using the accommodation will treat the building and contents with due care and when living in shared accommodation will respect the wishes and needs of their flatmates.

We hope you have a nice stay with us!